



**Western Australian Retirement Villages Residents Association Inc**

**Minutes of the General Meeting**

Friday 9<sup>th</sup> November 2018 10.00am

Dept of Mines, Industry Regulation and Safety Exhibition Hall

**1. PRELIMINARIES**

**1.1 Welcome**

President Ian Nordeck welcomed all in attendance, including President Lawrie Robertson of the Victorian Retirement Villages Residents Association.

**1.2 Attendance:** 91 as per Register

**Apologies:** 8 as per Register

**2. MINUTES OF GENERAL MEETING 10th August 2018**

**Resolved:** That the Minutes of the Meeting be adopted.

*Moved: Corry Knappers*

*Seconded: Gus Augustus*

*Carried*

**2.1 Business Arising from Minutes Nil**

**3. CORRESPONDENCE Nil**

**4. REPORTS**

**4.1 President**

The President provided detailed information on the following matters and answered questions.

(a) Code of Conduct the need for mandatory membership, sanctions, Ombudsman; the NSW Greiner Report, direct approach to villages, the request for a meeting ignored.

(b) Legislative Review background, Briefing Paper highlights, negotiations with the Property Council, Political agenda.

(c) Legal advisers – Birman and Ride

(d) Next Training Course – 16, 23, 30 January 2019

(e) WARVRA membership growth

**Resolved:** That the Report be received.

*Moved: Maureen Miller*

*Seconded: Corry Knappers*

*Carried*

**4.2 Treasurer**

*(See attachment)*

With a PowerPoint presentation, Treasurer Rae Nordeck presented the 1<sup>st</sup> January – 30<sup>th</sup> September 2018 Statement, summarised as

Opening Balance	5,786.52
Income	24,801.18
Expenses	6,497.21
Closing Balance	18,303.97
Term Deposits	37,287.50
Total Funds	55,591.47

Ned Stokes questioned why the interest income is so low. The Treasurer replied that



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Term Deposits in amounts of \$5,000.00 have been invested for 3 years with varying maturity dates.

Darryl Govan asked for expenditure information which the Treasurer provided.

**Resolved:** That the Report be adopted.

*Moved: Hans Spiegers*

*Seconded: Ned Stokes*

*Carried*

### 4.3 Legislation and Advocacy

*(See attachment)*

Vice Chairperson Ron Chamberlain presented the Report.

**Resolved:** That the Report be received.

*Moved: Darryl Govan*

*Seconded: Rae Nordeck*

*Carried*

## 5. GENERAL BUSINESS

### 5.1 Invited Guests and Apologies

Following the morning tea break the President extended a welcome to invited guests – Mr Simon Millman MLA attending on behalf of Hon Bill Johnstone, Hon Alison Xamon Greens WA Spokesperson for Seniors, David Hillyard Commissioner for Consumer Protection, Penny Lipscombe, Director Legislation and Policy Consumer Protection, Susan O'Brien Legal Policy Officer Consumer Protection, Phil Payne Director Property Industries Directorate, and Guest Speaker Christopher Baynes Editor of The Weekly Source.

Apologies were received from Mrs Alyssa Haydon, Mr Terry Healey MLA, Hon Bill Johnstone, Mr Tony Kristicevic MLA, Hon Dr Michael Nahan, Hon David Templeman.

### 5.2 Guest Speaker

The President introduced Christopher Baynes, Editor of The Weekly Source, journalist and publisher in the retirement village and aged care sectors.

With PowerPoint and the theme:

*'Satisfaction may be high but there is work to do.  
Ethics, Complaints and the Village Manager'*

Christopher presented the analysis of the villages.com.au National Resident Survey of 19,400 residents against the backdrop of media criticism, Government reviews and stalled village sales, all impacting village residents, plus the role of the village manager.  
*(See the WARVRA Website for the presentation)*

## 6. FINALITIES

### 6.1 Vote of Thanks

David Street extended a special vote of thanks to Christopher Baynes for the clear and informative presentation which clearly resonated with all in attendance, and was acknowledged with applause.

### 6.2 Close

In closing the meeting at 12.35pm, the President extended greetings of the Christmas season to everyone and advised that the next meeting will be the Annual General Meeting on 8<sup>th</sup> February 2019.



WARVRA

## **Western Australian Retirement Villages Residents Association Inc**

### **Legislation and Advocacy Report: 9 November 2018**

The L & A Committee has been waiting on the paper from Consumer Protection about the anticipated legislation for retirement villages. Des Cousins has prepared a briefing paper regarding the issues, we trust, will be addressed in the legislation.

The Code of Conduct proposed by the Property Council has been rejected by WARVRA and all other state associations, principally because it was a voluntary code and unenforceable, although there were other shortcomings in the document.

WARVRA policy is to support an enforceable Code of Conduct, which provides sanctions and penalties for non-compliance.

The Committee met with Hon Alison Xamon (Greens Party) at Parliament House. We had a lengthy discussion and left a briefing paper with her.

Ron Chamberlain  
Chair, Legislation and Advocacy Committee

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		Year to date \$				
<b>TREASURERS REPORT - END OF THIRD QUARTER - 30th September, 2018</b>						
		Year to date \$				
<b>Opening Balance 1 Jan 2018</b>		5,786.52				
<b><u>Receipts</u></b>						
Village Membership		17,225.50				
Individual Memberships		1,332.00				
Associate Memberships		290.00				
Bank Interest		7.88				
Donations		75.00				
O/S Cheque		84.28				
<b>Total</b>		<b>24,801.18</b>				
<b><u>Expenditure</u></b>						
General		6,497.21				
<b>Total</b>		<b>6,497.21</b>				
<b>Cash Book Balance at 30/9/2018</b>		<b>18,303.97</b>				
<b>Bank Reconciliation at 30/9/2018</b>						
Closing Balance		18,303.97				
Unpresented Cheques						
Outstanding Deposits						
<b>Total Funds</b>		<b>18,303.97</b>				
<b>Plus Term Deposit Investments</b>		<b>37,287.50</b>				
<b>Total Funds</b>		<b>55,591.47</b>				