



**WARVRA**

# Newsletter

**Western Australian Retirement Villages Residents Association Inc.**

Issue: Vol 21 No 3: July 2021. Issued Quarterly

**Western Australian Retirement Villages Residents Association Inc**

**Annual General Meeting**

**13<sup>th</sup> August 2021 10.00am**

**to be held in the Exhibition Hall of the Department of Mines, Industry Regulation and Safety**

## AGENDA

**MINUTES OF ANNUAL GENERAL MEETING 14<sup>th</sup> February 2020 - see the WARVRA website**

## REPORTS

**President -**

**Legislation and Advocacy -**

**Treasurer -**

**Auditor -**

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These Reports can be found on  
pages 4 and 5 of this Newsletter.  
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## ELECTION OF COUNCIL

**President, Vice President, Secretary, Treasurer, 3 Council members**

## MORNING TEA BREAK

## GENERAL BUSINESS

**Meet the new Consumer Protection Commissioner Gary Newcombe**

**Next Meeting - Friday 12 November 2021**

**With the Significant Changes to WARVRA membership**, members are asked to register their intention to attend the AGM so that voting cards can be issued on the day. Without this prior registration, membership cannot be confirmed on the day.

**Registration of attendance by email and stating the village name** is to be received by the Secretary maureenmiller@westnet.com.au no later than noon on 12<sup>th</sup> August 2021.

**Proxy Votes:** When appointing a proxy, WARVRA members are asked to **register** with their village name by noon on 12<sup>th</sup> August 2021 and supply the name and village of the WARVRA member appointed as their proxy. The completed Proxy Form is to be provided when registering at the meeting.

**New Entrance to the Department of Mines Industry Regulation and Safety**

**140 William St Perth**

Exit the train station onto Murray St.

Turn right and walk around the corner (without crossing any streets).

Continue walking towards Northbridge past a Car Parking building and then enter the next door on the right. Enter Lift H by proceeding down the only 'lane' on the right and go to the 2<sup>nd</sup> floor for directions to the Exhibition Hall. Please come prepared to register with the QR code.

## NOMINATIONS FOR ELECTION TO WARVRA COUNCIL

### **President**

Chamberlain, Ron  
Egan, Frank

### **Vice President**

Beardmore, Lexie  
Browne, Eugene  
Egan, Frank

### **Secretary**

Miller, Maureen

### **Treasurer**

Knappers, Corry

### **Council Members for 3 positions**

Beardmore, Lexie  
Browne, Eugene  
Butterworth, Barry  
Egan, Frank  
Lane, Lindsay  
Roos, Dr Greg  
Jordan, Chrissie

To assist members in making decisions, each Candidate was requested to provide the following information: *In a CV of no more than 130 words please advise your occupations prior to retirement, the length of time you have lived in a Retirement Village, and a summary of your participation in your village or local community.*

### **Beardmore, Lexie**

“Resident RAAFA Air Force Memorial Estate Bull Creek Western Australia for 11 years. During this time I served as a member of the Village Residents Liaison Committee for 2 terms with a break in between. I am currently the Town Crier for my area of the Estate.

I worked in fulltime, part-time, temporary and contract work positions in both the private and public sectors in Perth and the Perth Metropolitan area for over 50 years, including as shorthand typist, secretary, executive assistant, administration (including temporary roles in 2 large retirement villages), policy, finance, human resource and records management officers, legal secretary, paralegal and legal research secretary. I have served as a WARVRA Councillor since 2018.”

### **Browne, Eugene**

Eugene is a Licensed Surveyor working for the Department of Lands and Surveys for 42 years before retiring in 2003 as Surveyor General of WA. He then worked part time as a Lecturer at TAFE, Secretary of the Land Surveyors Licencing Board, Executive Officer of the Surveying and Spatial Science Association and Executive Officer of the WA Institution of Surveyors.

Apart from his professional work he has served on many associations’ committees as a volunteer over an extended period in various positions including president, secretary and treasurer. He is currently Secretary and was previously President of the Rowethorpe Residents Association and a member for most of his eight years in the village.

He is currently Vice President of WARVRA and served on the committee previously as a councillor.

### **Butterworth, Barry**

“I have resided in the Lakeside by Teman Retirement Village in Ravenswood now for seven years. I have been active as a volunteer within this Village for a number of years now and am currently the Chairperson of the Residents’ Committee.

I was employed for over 50 years with a large Commonwealth Government department with the final 35 years in senior management positions in WA and National HQ.

I have also been involved in a number of community organisations in this and other States earning Life Membership of some with the length of service provided. This included holding executive positions with the largest community youth club in metropolitan Victoria; as volunteer manager having organisational and financial responsibility with the Upper Great Southern Football League; and on the executive committee of the WA Country Football League for 11 years where I had the portfolio for governance and constitutions. I have completed two years on the Council and seek your support for another term.”

### **Chamberlain, Ron**

“I worked for the WA Education Department for 44 years prior to my retirement in 2003. My wife and I moved to Joseph Banks Retirement Village in 2013. In 2014, I was elected unopposed for Chairperson of the village’s Residents’ Committee and I have remained as Chairperson until this time. The Residents’ Committee had a great deal of trouble being recognised and the relationship with the administering body was severely strained. I obtained assistance and advice from WARVRA, approached Consumer Protection and took action against the administering body at SAT. I have had loyal support from the Committee and most residents as we have systematically worked to improve the relationship with the administering bodies”

### **Egan, Frank**

“I have lived with my wife Sue, at Belswan Pinjarra since 2015, have been active in WARVRA since 2017, and am currently on Council. I was Vice President and President of local Probus (2018 & 2019) and then moved into the village Residents Committee as Secretary. My retiring title was Principal Engineer of my company, consulting to mainly oil and gas on Asset Integrity Management. I was a Materials Engineer, recognised internationally, and specialising in corrosion, materials and inspection. I managed teams of Engineers and Technicians, from 5 to 50 persons, male and female, multiracial, in 5 countries and 5 states.

My passion now is to get fair and compassionate deals and treatment for retirees in villages.

I have seen too many residents cheated, abused, treated unfairly and dying alone in Retirement Villages.”

### **Knappers, Corry**

“Before I retired, I was a Registered Tax Agent and Accountant. I have lived in Teranca Mews Retirement Village in Mandurah for 8 years, where I have supported residents with such things as preparing spreadsheets of functions participation and other unofficial tasks. I attended Village Committee meetings as representative of WARVRA and for a couple of years audited the Village books to save the residents having to pay a fee. After my retirement I volunteered at Finucare (free financial services) as their bookkeeper for 4 years.

I joined WARVRA’s Committee (now Council) in February 2018, initially as assistant secretary, then again as assistant secretary as well as assistant treasurer, then since the last 2.5 years as treasurer.”

### **Lane, Lindsay**

“EMPLOYMENT: I was employed for 17 years as the Logistics Manager for Federal Mogul, an international company. I attended Board meetings as a senior manager.

EDUCATION: I have a B. Com. degree majoring in Economics and Finance. A 3-year diploma in Management (materials). An Honorary Life member of the Institute of Purchasing and Certified Purchasing Manager. Lecturer (part time) at Damelin College for 15 years.

VOLUNTEERING: RAAFA Camerations Committee, Chairman. ANZAC Day, Remembrance Day and other ceremonies. Residents Branch Committee as President. RAAFA Divisional Council, Councillor. In the Chair. Residents Committee, Chairman. RAAFA Combined Estate Liaison Committee (CELC) as alternate Chairman. I played a major part in taking RAAFA to a SAT and winning a significant levy/deficit moratorium for 3 years for all of the 6 RAAFA villages. Vice President of WARVRA (for a short period). CONCLUSION: Vast experience with perseverance and senior management displayed over many years. I can constructively contribute to WARVRA.”

### **Miller, Maureen**

“Marriage to a WA farmer paused my teaching career in South Australia and Victoria. However, circumstances presented the opportunity to return to teaching and subsequently being offered three positions of Director of Child Care Centres, including opening two Metropolitan Centres.

I have resided in the Aubin Grove Regents Garden Village for six years and currently hold the position of Secretary for the second time, working with the Residents Committee to develop Association foundational documents to support and advocate for all residents. Five years voluntary work at the local Primary School has reduced significantly this year, to enable me to meet the demands of the WARVRA Secretary position.”

Continued on page 6

# PRESIDENT'S REPORT

The next General Meeting will also be the Annual General Meeting of WARVRA and the journey we have travelled since the February 2020 AGM has been very interesting with significant changes:

- made to the WARVRA Constitution
- planned for the RV legislation
- to the way WARVRA operates in the COVID era, with meetings cancelled, Zoom meetings and venue changes.

It has been a very interesting and challenging year and without mentioning names, my thanks to those generous people who have enabled WARVRA to work effectively during difficult times.

The uncertainty of the recent COVID restrictions has stopped the Geraldton Regional Meeting from taking place but I am confident that we will reschedule a meeting in August. The Great Southern Regional Meeting in Albany took place on 13 July, as scheduled.

I have had a steady stream of requests for information and assistance from the "contact" page on the WARVRA web site and I have a few village visits planned. I welcome requests to visit villages either to address residents or to discuss with the residents' committee matter of interest or concern.

Vice President Eugene Browne, Des Cousins, David Street and I met with Minister Sanderson regarding matters which may not have been covered to our satisfaction during the CRIS process. We all recognise that this is the last chance we have for possibly a very long time to correct the imbalance in power between the operator and resident in the current legislation. We received a very good hearing from the Minister.

I also took the opportunity to approach the Minister on the need for WARVRA to employ some clerical assistance to support Secretary Maureen with the data entry in relation to the WARVRA membership.

This work has placed a heavy load on Maureen. Minister Sanderson invited a submission requesting assistance of \$25 000 from government, with a similar amount from WARVRA funds. The combined amount of \$50 000 would enable WARVRA to carry out a number of tasks which are currently the work of the Secretary.

Data collection is one of the tasks but there are others such as attending meetings and recording the minutes of those meetings.

The Secretary would still retain the responsibility for the tasks but would have a reduced workload.

The above matters will be raised at the General Meeting on 13 August 2021.

*Ron Chamberlain, President*

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## L&A REPORT

The L & A Committee has been working diligently on the WARVRA response to CRIS 4 and believe that we will have the response to Consumer Protection in early August. Much of CRIS 4 is devoted to the redevelopment of villages, the impact on memorials and the possible impact on residents' rights. It is pleasing to note that additional topics such as dispute resolution, building defects and insurance are available for WARVRA to comment on as part of the CRIS 4 response.

In the next couple of weeks from 12 July we will have some meetings with Consumer Protection to further clarify the WARVRA position on some of the topics in CRIS 1 to 3.

There are a number of topics, raised at the meeting with Minister Sanderson that we believe require additional consideration. These include the definition of a resident, the deferred management fee, rentals in villages and the training of the village manager - some of the topics, which WARVRA will bring to the attention of Consumer Protection.

Minister Sanderson made it clear that the Government wants the matters to be included in the legislation to be identified as quickly as possible. WARVRA also obtained the assurance from the Minister that L&A Committee members would have the opportunity to comment on the legislation prior to it being presented to Parliament.

After the Bill becomes law, the details will then appear in the regulations, which will take time to develop, so it is unlikely that the process will be completed any time before mid-2023.

*Ron Chamberlain, Convenor, L&A Committee*

# WARVRA TREASURER'S REPORT – JANUARY TO JUNE 2021

## 30th JUNE 2021

<b>Opening Balance 1 January 2021</b>	<b>\$34,990.72</b>
<b><u>Receipts</u></b>	
Village Contributions	13,184.00
Individual Memberships	500.00
Associates Family	30.00
Associates Management	190.00
Bank Interest	144.59
Donations	12.00
<b><u>Total receipts</u></b>	<b><u>\$14,060.59</u></b>
<b><u>Expenditure</u></b>	
IT Services / Webmaster Support	660.00
Stationery & ink	668.01
Postage	286.00
Printing business cards	149.00
Accommodation Busselton meeting	150.00
Motor Vehicle expenses	279.35
Auditor	50.00
Uniting Church Hall cleaning	200.00
WA Retirement Living breakfast / seminar	110.00
Insurance	<u>637.26</u>
<b><u>Total expenses</u></b>	<b><u>\$3,189.62</u></b>
<b>Cash Book Balance as at 30/06/2021</b>	<b><u>\$45,861.69</u></b>
Bank Reconciliation / Total Funds ANZ Bank Account	\$45,861.69
plus Westpac account 363	3,313.83
plus Term Deposit Investments	48,118.17
<b>Total Funds as at 30/06/2021</b>	<b><u>\$97,293.69</u></b>

**John Ireland**  
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9<sup>th</sup> July 2021

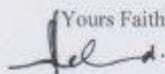
To Whom it May Concern,

This is to certify that I have undertaken an audit of the financial records of the Western Australian Retirement Villages Residents Association inc. as at the 30<sup>th</sup> June 2021 and have found them to have been maintained in accordance with current accounting standards and believe them to be a true and correct view of the organisation's financial affairs as at the 30<sup>th</sup> June 2021 and that the organisation is solvent as at that date.

It should be noted that the audit was restricted to those financial accounts and reports provided by the treasurer and I am unable to verify the asset list as I did not undertake a physical examination of those assets.

Once again, I commend the treasurer on the excellent manner in which the financial records and reports to the Management Committee have been maintained.

Yours Faithfully



John Ireland AASA ( ret ) ACIS ( ret )

## Roos Dr Gregory

“For more than 40 years, I was a university research and teaching academic in organic chemistry in various countries (South Africa, Australia, USA, Taiwan, Middle East). I remain an adjunct professor at Murdoch University. I served numerous committees and gained 2 postgraduate qualifications in OHS. We purchased in Parkland Villas Ellenbrook (Lendlease) in 2013 and lived here fulltime from mid-2016. I became involved with the Residents Association Committee immediately and was chair until I took a break for 2021 to work on a village constitution update. As chair, I re-invigorated the Committee, setting up member portfolios to handle volunteers, external grants, and technology advances. I also served as chair of our village Advisory Board and helped strengthen the Lendlease residents’ chairs group (10 villages).”

## Jordan, Chrissie

‘In 2009 I took a Lease for Life unit in Lisle Village Inc, Mt Claremont. I was a Village Board Member 2010-2014, and involved with social functions. I am a Private Member of WARVRA since 2017. (Elected to WARVRA Council 2020).

My 40-year career in Nursing in 3 states covered; General, Midwifery, School Health, Aged Care and Education. I am an Exam Supervisor at UWA and on 2 committees for Seniors Needs.

I have been a major fundraiser and contributor for many organisations such as; SAS, Autism, Children with Special Needs, WA Racing (pharmaceutical) etc. I was assistant host for WA CHOGM 2011 and an On-Water Manager (yachting) at Sydney Olympics 2000.

I can see that the findings announced from the Aged Care Royal Commission will have a serious impact on Retirement Villages and their operations, on top of the current issues beleaguering residents. Hence, we need wider influence, firmer positive action and more delegation.’

# WARVRA Council Directory

*L&A\* Legislation & Advocacy*

NAME	ROLE(S)	PHONE	MOBILE	
Ron Chamberlain	President, Convener, L&A*	9456 4598	0447 315 160	ronlyn_2@bigpond.com
Eugene Browne	Vice President	6363 6477	0424 818 840	eugeneb@inet.net.au
Maureen Miller	Secretary	-----	0424 208 873	maureenmiller@westnet.com.au
Corry Knappers	Treasurer	9550 4964	0488 059 103	corryadri@terancamews.com.au
Lexie Beardmore		-----	0406 539 720	
Barry Butterworth		9537 6937	0499 187 128	
Frank Egan		9531 0210	0431 836 025	
Chrissie Jordan		9384 7946	0409 086 412	

## Regional Committees

NAME	ROLE(S)	PHONE	MOBILE	
Monika Cull	(Great Southern) Convener	9842 3786	0407 691 975	
Lorraine Watts	Co-Convener (South West) Busselton	9754 2346	0408 127 674	
Dianne Wilson	Co-Convener (South West) Bunbury	9724 4889	-----	
Barry Butterworth	Convener (Peel)	9537 6937	0499 187 128	
John Lewis	Convener (Mid West)	-----	0437 780 798	